



Know Your Welfare Rights is a practical Resource Pack designed to assist a range of individuals and groups dealing with the welfare rights needs of people who have recently or are about to become unemployed. The pack is particularly relevant for:

- Welfare Rights Information Providers in INOU affiliated organisations
- Information Providers in other Resource Centres
- Shop Stewards
- Trade Unions
- Employers

We hope that those who work with and assist unemployed people will find the Resource Pack both useful and comprehensive.

The Resource Pack was first printed in March 2005 and has been updated to take account of the various changes, including budgetary changes, since then. The feedback received from affiliates, shop stewards and employers on the last Resource Pack was very positive. We hope that, by including the key relevant information in a clear and concise way, that

the updated Pack will continue to be a very useful resource for INOU affiliates and other organisations. We have printed significant numbers of the enclosed welfare rights information leaflet, *Know your Welfare Rights*, aimed at people who become unemployed. Please contact us if you would like more of these leaflets. We value feedback on our publications and services. If you have any comments or suggestions we would be grateful if you could contact us.

This Pack consists of:

- A detailed reference guide containing information on Unemployment Assistance and Unemployment Benefit, Genuinely Seeking Work, Payment Rates, Credits and Secondary Benefits
- An at-a-glance guide detailing criteria for entitlement to Secondary Benefits for unemployed people
- A Wallchart outlining the welfare rights information that a person needs to know when they become unemployed
- Leaflet(s) for people who have recently become unemployed outlining the key welfare rights information they require