



Department of Social Protection Phone Number Changes

As of the 30th of November 2021, all 1890 numbers previously in use by the Department of Social Protection will no longer be in use. These have been replaced by new 0818 numbers to come in line with [ComReg changes](#). Calls to these 0818 numbers will cost no more than a call to a landline from any phone, and will be included in a mobile minutes bundle, if it includes calls to landlines. Any DSP numbers already using local/geographic numbers (01, 061, etc) will continue to be in use. so customers will continue to be able to access services via these numbers also. The Department's Intreo Centres and Social Welfare Branch Offices are not affected by this number change.

	Department of Social Protection Business Area	Existing 1890 Number	New 0818 Number	Existing Geographic Phone Number
1	Social Welfare Appeals Office	1890 747434	0818 747434	01-6732800
2	Maternity, Paternity, Adoptive or Health and Safety Schemes	1890 690690	0818 690690	01-4715898
3	Client Identify Services (including PPS numbers, Public Service Cards and My Gov ID online certification)	1890 927999	0818 927999	01-7043281
4	General Registers Office and Intreo Services	1890 252076	0818 253070	090-6632900
5	Illness Benefit Section	1890 928400	0818 928400	01-7043300
6	Income Support Helpline	1890 800024	0818 800024	N/A
7	Department's Information Line	1890 662244	0818 662244	01-4715802
8	Leaflet and Document Request Service	1890 202325	0818 202325	N/A
9	Child and Treatment Benefit	1890 400400	0818 300600	074-9164496 (Child Benefit) 074-9164480 (Treatment Benefit)
10	Carers, Disability Allowance, Invalidity Pension and Working Family Payment	1890 927770	0818 927770	043-3340000
11	MyWelfare	076 6285191	0818 625625	N/A
12	Public Services Card Helpdesk	1890 837000	0818 837000	071-9672334
13	Public Service Card Renewals	1890 800124	0818 800124	042-9392699
14	Pension Schemes, Household Benefits and Travel Pass, Domiciliary Care, Guardian Payments or Deserted Wives	1890 500000	0818 200400	071-9157100
15	Tallaght Rent Unit	1890 252109	0818 800698	N/A
16	Jobs Ireland	0818 111112	0818 111112	N/A
17	Back to School Clothing and Footwear Allowance (Seasonal Service from 21 st June to 30 th September annually)	0818 111113	0818 111113	071-9193318